

The Digital Life  
Advantage  
*Information Sheet*



Personalized Home Security & Automation

*Be at home wherever life takes you.*

## What Is AT&T Digital Life?

Secure and manage your home from virtually anywhere with AT&T Digital Life. Whether you're concerned about intruders, want to check in on your pets or monitor your energy use, we have solutions to fit your needs.

### **Home Security**

Rest assured knowing your family is safe and sound with 24/7 professionally monitored home security.

### **Remote Access**

Stay connected and manage your home from anywhere, anytime using your smartphone, tablet or PC.

### **Effortless Control**

From simple device control to robust home automation, we make it easy.

### **Customizable Solutions**

Build a security and automation solution to fit your lifestyle.

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## The Digital Life Advantage

### **Choose your own Internet & wireless provider**

Use any internet service provider you like. The competition may require customers to use their broadband or internet service.

### **Industry-leading equipment**

AT&T offers a full range of home security and automation, including water temperature sensors, water main shutoff, and much more.

### **Complete protection**

All Digital Life security and automation devices come with a lifetime warranty.

### **Clear, up-front pricing**

All Digital Life pricing is available online. Customers know the prices up front, with no hidden costs. Competitors require customers to call or have a salesperson visit their home.

### **Professionally installed and monitored**

Professional technicians install the system. AT&T provides round-the-clock monitoring and quick response when emergencies arise.

- *The website is easy to navigate, allowing the user to interact with their home from everywhere they have access to the Internet.*
- *Homeowners create their own alerts that can be sent as a text, keeping them in touch while they are away.*
- *Smart Security has everything they need to monitor and access their home's security system from their computer, smartphone, or tablet. See the status of their home's security, receive text and video alerts of events at home, arm or disarm the alarm, and monitor doors, windows and motion sensors.*



## Video Package

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- Stream live video, record at scheduled times, or take high-quality still shots with day and night vision cameras indoors and outdoors.
- Access cameras from most web-enabled devices, anywhere.
- See who is at the door, what caused the noise in the backyard, or what their family is up to in the living room all from their phone, tablet, or PC.



## Energy Package

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- Monitor energy spending by setting the thermostat remotely.
- Set up programs for simultaneous action; for example, have a nighttime rule that turns off lights, locks the door, adjusts the thermostat, and arms the system all from the comfort of bed.
- Turn interior and exterior lights off remotely at random times, giving the appearance someone is home.



## Door Package

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- Know when the door is locked and unlocked by receiving an alert to their web enabled device.
- Grant access by adding a code to the front door from a smartphone for the neighbor to water the plants.
- Never worry about handing out keys again. Unlock or lock the door remotely, or make code changes instantly from the website.



## Water Detection & Control Packages

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- Homeowner is alerted at the first sign of leaking water in monitored areas such as dishwashers, refrigerator, or clothes washer.
- Ability to shut off the main water supply manually, or automatically when moisture is detected in a certain area.

## Frequently Asked Questions

### Where can I learn more information about Digital Life?

There are several videos on YouTube that explain and demonstrate Digital Life:

- AT&T Digital Life commercial: <http://www.youtube.com/watch?v=B4Gxlcc0AO4>
- Demonstration video <http://www.youtube.com/watch?v=pHUP8UMAE8Q>
- Glenn Lurie describing Digital Life at CES 2013 <http://www.youtube.com/watch?v=I7Ji70RDr8Y>

### How much does it cost?

With Houze Net Positive Energy Homes, the first two years of service are included with the purchase of the house, as is all of the standard equipment per model. This is a value of up to \$2000! Homeowners can also purchase additional equipment and services to meet any additional needs they may have.

### How does the system work?

- The service works over AT&T's 3G network, with broadband as a backup.
- Homeowners will access and control their system with AT&T's simple, easy-to-use website from any smartphone, tablet, or PC.
- Custom installation will be done by professional AT&T authorized technicians, and the system is professionally monitored 24/7 by AT&T.

### What if the homeowner wants more than what comes pre-installed in the home?

Homeowners will be able to purchase additional equipment and services to meet any additional needs they may have.

### How is it monitored? Is self-monitoring available?

- Security devices like smoke sensors and door sensors will be professionally monitored 24/7 in AT&T's state-of-the-art all-digital monitoring centers.
- Automation devices such as cameras and thermostats will be controlled by the homeowner.

### How is AT&T's service different from the competition?

One thing that makes Digital Life unique is that AT&T owns the entire ecosystem. They own the network, run the monitoring center, hire their own AT&T monitoring employees, etc.

While home security and automation services are available with other providers or as independent devices, AT&T Digital Life allows the integration of both security and automation solutions. If a homeowner wants all the lights in the house to turn on and the cameras to start recording when an alarm is triggered, they can set that up. If they just want to disarm the security system, turn on the porch and kitchen lights, and unlock the door when their hands are full of grocery bags, with one click Digital Life can do this for them.

### Does this only work with AT&T phones?

While AT&T leads the industry with the most innovative mobile devices, Digital Life will work with any web-enabled device. It is not restricted to any device or carrier.

### Do I have to have AT&T for my home Internet?

While Broadband is required, it does not have to be AT&T broadband; however, there are advantages of bundling Digital Life with other AT&T products. As part of their home purchase, homeowners will also have AT&T U-verse internet.