



AT&T  
digital *life*

# Reference Guide



Personalized Home Security & Automation

*Be at home wherever life takes you.*



## Security Solutions

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- AT&T's 24/7 Professional Monitoring Service will alert you of emergency situations and send help.
- The web-site is easy to navigate, allowing you to interact with your home from everywhere you have access to the Internet.
- Create your own alerts that can be sent as a text, keeping you in touch while you are away.



## Video Solution

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- You can stream live video, record at scheduled times, or take high-quality still shots with day and night vision cameras indoors and outdoors.
- Access your cameras from any Web-enabled device, anywhere you live or work.
- See who is at the door, what caused the noise in the backyard, or what your family is up to in the living room all from your phone, tablet, or PC.



## Energy Solution

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- Monitor your energy spending by setting the thermostat remotely.
- Set up programs for simultaneous action; for example, have a nighttime rule that turns off lights, locks your door, adjusts your thermostat, and arms your system all from the comfort of your bed.
- Turn interior and exterior lights off remotely at random times, giving the appearance someone is home.



## Door Solution

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- Know when your door is locked and unlocked by receiving an alert to your Web enabled device.
- Grant access by adding a code to the front door from your smartphone for the neighbor to water your plants.
- Never worry about handing out keys again. You can unlock or lock your door remotely, or make code changes instantly from the web-site.



## Water Detection & Control Solutions

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- Your home alerts you at the first sign of leaking water in places like under appliances.
- Ability to shut off the main water supply manually, or automatically when moisture is detected in a certain area.
- Your home alerts you at the first sign of leaking water in monitored areas such as dishwashers, refrigerator, or your clothes washer.

### Door

- Get notification when door opens from 3–4, Mon–Fri so you know kids are home from school.
- Provide a temporary code for your dog walker.

### Lights

- Turn on the kitchen lights when you leave the office so you don't come home to a dark house.
- Set lights to turn on/off at set times so your house always looks occupied.

### Thermostat

- Adjust thermostat remotely so you're not heating/cooling the house while you're away.

### Video:

- See what's happening at home right now.
  - See who's at the door before you answer with a front porch camera.
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## Responding to Customer Questions

### *When will it be available?*

- Right now we are running trials in Atlanta and Dallas and commercial launch should be announced soon. If you would like to enter your contact information at <http://www.att.com/digitallife> we will let you know as soon as it becomes available.
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### *How much does it cost?*

- Pricing is not yet available, but I can tell you that it will be very competitive. Not to mention, it will improve the overall buying experience by making it simpler—you can purchase from a retail store, online, over the phone or with a Field Sales Representative in your home. If you would like to enter your contact information at <http://www.att.com/digitallife> we will let you know as soon as it becomes available.
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### *How does the system work?*

- The primary path is wireless, with broadband as a backup.
  - Homeowners will access and control their system with our simple, easy-to-use web-site from any smartphone, tablet, or PC.
  - Initial installation will be done by professional AT&T authorized technicians and professionally monitored 24/7 by AT&T.
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### *Do I have to buy all new equipment?*

- Some window and door sensors can be reused. All other equipment, like smoke sensors, thermostats, and door locks, needs to be Digital Life equipment.
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### *Is this all that is going to be offered?*

- We have a great selection of devices as our initial offering, but the beauty of the Digital Life solution is that it can grow with you. Digital Life is wireless so it will be easy to add new devices. Who knows, your next car may be connected to Digital Life and be able to automatically open the garage door and turn on the lights when you drive up.

## *How is this going to be installed?*

- Initial installation will be done by a professional group of AT&T authorized technicians. Customers may have the option to self-install additional devices in the future.
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## *How is it monitored? Is self-monitoring available?*

- Security devices like smoke sensors and door sensors will be professionally monitored 24/7 in AT&T's state-of-the-art all-digital monitoring centers. Automation devices such as cameras and thermostats will be controlled by the end user—YOU.
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## *Isn't this already available? How is your service different from the competition?*

- One thing that makes Digital Life unique is that we own the entire ecosystem. That means everything! We own the network, we run the monitoring center, we hire our own AT&T monitoring employees, etc.
  - While home security and automation services are available with other providers or as independent devices, AT&T Digital Life allows the integration of both your security and your automation solutions. If you want all the lights in the house to turn on, and the cameras to start recording when an alarm is triggered, you can. If you just want to disarm the security system, turn on the porch and kitchen lights, and unlock the door when your hands are full of grocery bags, with one click Digital Life can do this for you.
  - Digital Life is completely customizable so that you get to choose what solutions and devices work best for your lifestyle. AT&T can grow as your life changes.
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## *Is this available for businesses?*

- Digital Life today is a residential product.
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## *Does this only work with AT&T phones?*

- While we certainly believe that we lead the industry with the most innovative mobile devices, Digital Life will work with any Web-enabled device. It is not restricted to any device or carrier.
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## *Do I have to have AT&T for my home Internet?*

- While Broadband is required, it does not have to be AT&T broadband; however, there are advantages of bundling Digital Life with other AT&T products. If you like I can check your address to see what other services we offer that could complement your Digital Life solution in the future.
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## *I drop calls all the time at my house, is this going to work?*

- Digital Life is a wireless service that will operate on our wireless Network. AT&T has invested over \$95 billion since 2007 on this network. This is the same wireless network your phone uses for data. We not only operate on our 3G network; we also use the home broadband as a backup, and with 24/7 monitoring.

